GOVERNMENT OF ARUNACHAL PRADESH
OFFICE OF THE DIRECTOR GENERAL OF POLICE
POLICE HEADQUARTERS::ITANAGAR

NO.PHQ/COM/WEBSITE/2019-20   Dated Itanagar, the 24th February' 2020

NOTICE INVITING TENDER

Sealed Tenders under Two Bid Systems [Technical & Financial Bid] on plain paper and demonstration are invited by the Director General of Police, Arunachal Pradesh Police, Itanagar for design and development of Dynamic Website, Asset Management System and Health Management System for Arunachal Pradesh Police. The tender will be received by the **Assistant Inspector General of Police (E), Police Headquarters, Itanagar** up to **1100 hrs on 06/03/2020**, which will be opened at **1130 hrs** on the same day at Police Headquarters, Itanagar.

The Tenderers or their representatives may present themselves at the time of opening of tenders. *The vendors qualifying the technical bid will have to present a demonstration of the Applications to be developed which is also a part of the Technical bid.*

Sd/-
Director General of Police
Police Headquarters, Itanagar
Arunachal Pradesh

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Copy to: -

1. The I/C Computer Centre, PHQ for uploading in APP website.
2. Notice Board, PHQ.
3. Office Copy.

Asst. Inspector General of Police (E)
Police Headquarters, Itanagar
Arunachal Pradesh

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SCOPE OF WORKS/FEATURES/TERMS AND CONDITIONS

SCOPE OF WORK: -

1. Creation of a *Dynamic Website, Asset Management System and Health Management System* for Arunachal Pradesh Police.
2. The vendor has to complete the formalities for compliance of Government guidelines, Security Audit through Government technical auditor etc.
3. Hosting of website and applications on NIC Server: The existing website is on NIC servers, which needs to be replaced with new dynamic website.
4. Maintenance of Website/Applications for 03 (three) years: The vendor has to deploy sufficient technical, graphics, language experts to maintain and update the website with applicable AMC Charges to the vendor. The website need to be updated in order to accommodate any future changes and requirements.
5. The system should be developed based on Open Standard to facilitate Backend integration with various applications created by Arunachal Pradesh Police from time to time and support for the same.

FEATURES OF THE DYNAMIC WEBSITE, ASSET MANAGEMENT SYSTEM AND HEALTH MANAGEMENT SYSTEM: -

1. **Dynamic Website: -**
   - To facilitate public and private access for external users and Department staff.
   - Ensure easy access to currently available information by internal and external users. This should be done by developing and installing extranet.
   - To maintain a centralized database consisting of all information and integrate all the functional areas so that all relevant information is always available with the latest & updated information online. This will also ensure accuracy, completeness and consistency of the information and projects.
   - Improvement in the quality of reports.
   - Improvement in the quality of scheme implementation.
   - Real-time monitoring of various projects with the captured image, video, pictures etc.
   - To ensure accountability.
   - Transparency in all the projects and processes, better coordination mechanism involved in project & it's record-keeping.
   - Offline Data retention on mobile & synchronization.

- Future synchronization with Central Govt./CPSUs/State Govt. portals/database etc. in case of any requirement.
- The application must provide an interface to different users with differential rights to enter the information pertaining to them.
- The application must be able to send e-mail and SMS to respective registered user to enter/ update the relevant information.
- The website must include **"e-shraddhanjali"** in the line of Bharat Ke Veer website for citizens who wishes to contribute/donate to the Martyrs family.
- The website must include the different branches/organization of Arunachal Pradesh Police (Should Support Payment Gateway, SMS Gateway etc.)
- Implement a training program to enhance the professional knowledge of the identified staff of the police department to ensure proper operation and maintenance of the website.
- Propose and install applications to allow for Live Streaming, e-mail domain and polling.
- Provide appropriate security architecture for the website and implement this security mechanism for the interactive functionality of the websites.
- Provide regular written updates on the progress of this assignment to the DGP office.
- **The websites shall have space/options for the following contents, but not limited to:**
    - Overview of the composition and functions of the Police department website, including a description of the specific Citizen services for the benefit of State.
    - DGP Speeches.
    - Video, Audio and text must be searchable by date, author, speaker, sitting, etc.
    - Full text of the Police department order & Schemes.
    - List of all Former DGP
    - List (& link's) of State Departments.
    - Citizen Services like Police verification and police clearance, FIR viewing, employees and Tenant verification, lost property registration, seized vehicles details etc.
    - Connect Social Media like Twitter and Facebook.
    - A brief history of the Arunachal state Police Department.
    - Texts of official press releases of the Home department and State Government.
    - Media Gallery and Press Release information on the website.
    - Recruitment Details.
    - A platform for developing the webpage will be PhP, Code igniter framework and MYSQL as front end and back end platform for the websites or any latest open-source platform.
    - The webpages shall also be mobile responsive.
    - Compliance with Web Content Accessibility Guidelines.
    - Easy to use – usability tested and test results incorporated into the design;
    - Secure, vulnerability free.
    - Designing website/Application into a common look and feel, following government standards and models whenever possible:
        - ✓ Common design templates
        - ✓ Highly sophisticated search across all sites
        - ✓ Global navigation; easy to find/move from one topic/service to another
        - ✓ Uses a consistent common terminology/data dictionary
    - Leads the visitor to guidance, requirements, tools and training to [take action per Client mission; provide examples];
    - Integrates common analytics and customer satisfaction tools such as Google Analytics, Web Trends, or 4Q.
    - Incorporates social tools such as blogging, tagging, and integration with third-party social networks;
    - Functions on Windows, Macintosh, Linux, and standard mobile and Internet browsers, including:
        - ✓ Internet Explorer 8 or higher
        - ✓ Firefox (latest version at the time of development)
        - ✓ Google Chrome (latest version at the time of development)