

GOVERNMENT OF ARUNACHAL PRADESH  
OFFICE OF THE DIRECTOR GENERAL OF POLICE  
PHQ:ITANAGAR

No. PHQ (Prov) -43/2016-17

Dated Itanagar, the 9<sup>th</sup> March, 2017

**NOTICE INVITING LIMITED TENDER**

1. Director General of Police, Arunachal Pradesh, Itanagar invites sealed tenders from reputed Firms/Companies for the Annual Maintenance Contract for Computers/ Printers and scanners etc. installed in various branches/offices of the Police Headquarters, Itanagar, District Training Centres at Tawang, Bomdila, Ziro, Pasighat, Aalo, Tezu, Changlang, Khonsa and Computer Training Lab at PHQ and PTC, Banderdewa. The number of hardware items may be increased or decreased at the time of contract or even during the period of AMC which may be included or excluded from the list and the location of the equipment may also be changed. The AMC vendor shall include these items under the AMC on being informed by the I/C Computer Centre, PHQ, Itanagar. Maintenance support of Computers and accessories installed at District Training Centres will be given at the Workshop of the selected vendor at Capital Complex only.

2. The sealed tenders will be received upto 1100 hrs. on 17/03/2017 and will be opened at 1130 hrs on the same day. In case of any bandh call on the date of opening of tender, the tenders will be opened on the next working day at the same time. The tenderers or their representatives may remain present at the time of opening of tenders. The tenders received after scheduled date & time will not be entertained. The Tender should be addressed to the AIGP(E), PHQ, Itanagar by designation and not by name. The sealed envelope containing the Tender should be subscribed as "Tender for AMC Services to Computers and Accessories, Arunachal Pradesh Police for the year 2017-18" and be put in the Tender Box kept in Provisioning Branch, PHQ, Itanagar on any working day from 0930 hrs. to 1600 hrs.

**3. The general scope of work includes:**

The maintenance of hardware and software installed at various locations. The software maintenance includes operationalizing, loading/reformatting of software / discs with Operating System, Microsoft Office, other Software, Browsers like Internet Explorer, Chrome, Mozilla etc. and Mailing Software like Outlook Express, Antivirus software, Data retrieval and installation/removal of any other software as and when requires. It also



